

# Wende Ann Donahue

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## TECHNICAL SKILLS

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| ▪ Adobe Illustrator | ▪ ActionScript 2.0/3.0 | ▪ XHTML/CSS        | ▪ PHP    |
| ▪ Adobe Photoshop   | ▪ Business Objects     | ▪ JavaScript       | ▪ SQL    |
| ▪ AJAX              | ▪ C#.NET               | ▪ Macromedia Flash | ▪ VB.NET |
| ▪ ASP 3.0           | ▪ Crystal Reports      | ▪ Microsoft Access | ▪ XML    |
| ▪ ASP.NET           | ▪ FileMaker Pro        | ▪ MySQL            |          |

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### **Web Applications Developer, Self Employed**

**January 2006 to present**

As a private contractor, I have created and maintained several complex websites for professionals such as:

- Saro Chiropractic ([www.dr.saro.com](http://www.dr.saro.com)): Saro Chiropractic is the largest chiropractic office in the Merrimack Valley and has expanded its services to include massage therapy and acupuncture. In 2007, Steven Saro was named the Massachusetts Chiropractic Society Chiropractor of the Year and was recently elected Vice President of the Massachusetts Chiropractic Society. I created all aspects of this website including graphics, content, navigation, and layout.
- Szifra Birke ([www.szifrabirke.com](http://www.szifrabirke.com) and [www.birkeconsulting.com](http://www.birkeconsulting.com)): Szifra Birke, recently featured in Newsweek magazine, is a personal counselor, wealth counselor, and author. Ms. Birke was named one of Lowell's most fascinating people of 2007. I created all aspects of the birkeconsulting.com site including graphics, navigation, and layout, and have made updates to szifrabirke.com including creating new pages and updating existing code.
- Joan Rubin-Deutsch ([www.jrdeutsch.com](http://www.jrdeutsch.com)): Joan Rubin-Deutsch is a personal counselor, lecturer, and author. I have made updates to jrdeutsch.com including creating new pages and updating existing code.

### **Harvard University, Cambridge, MA**

**June 2006 to April 2008**

#### **Web Applications Developer, Language Resource Center**

The Web Applications Developer is responsible for the analysis, design, programming, testing, and implementation of custom web-based applications and maintenance of existing programs for use in the teaching and studying of foreign languages.

- Serve as the primary developer for the analysis, design, implementation, and integration of new web-based client and server applications, as well as the development and maintenance of the PHP-based web site <http://lrcnt.fas.harvard.edu>, observing University and industry standards of security, privacy, and accessibility.
- Encode audio and video file for use on the LRC streaming server and website including troubleshooting issues with foreign media formats, researching and evaluating hardware and software tools of optimal performance, and following standards as set by the Harvard General Council.
- Define back-end database needs including developing and maintaining relational database schema for LRC use utilizing MySQL and Oracle to construct custom solutions to challenging data-driven projects.

**Tufts University, Medford, MA**

**August 2001 to June 2006**

**Programmer Analyst**

Served as programmer and project-manager for a variety of web-based applications. Results achieved in this position include the following:

- Created the system for online student government elections, resulting in quadrupling voter turnout and preventing false elections. Also created cost savings by creating the system in house. Served as liaison between students and faculty.
- Created online production management system for the technology team and program support.
- Created online incident reporting system for use by residential housing. This system allowed incidents to flow from Residential Life to the Dean of Students' office for processing.
- Created online degree verification process for undergraduates, graduate students, and PhD candidates. Data is fed to an online form for the user to make selections and then sent to a PDF form for printing.

**Bose® Corporation, Framingham, MA**

**March 1997 to July 2001**

**Corporate Communications Information Systems Specialist**

**April 1998 to July 2001**

Served as project manager and primary contact for all systems-related projects. Results achieved in this position include the following:

- Researched, recommended, and served as team leader for long- and short-term systems solutions, such as the migration of data to the corporate data warehouse, the development of a web-based time collection application, and the implementation of multiple project systems.
- Served as primary contact in the creation of a custom project management system utilizing a combination of Oracle and Microsoft technologies. Involved in all aspects of system planning, development, and implementation including writing the design specification, performing quality assurance testing, working on the data migration process, and training all users.

**Document Design and Development Specialist**

**March 1996 to April 1998**

Required to work independently on long-term, complex projects. Results achieved in this position include the following:

- Developed web sites for the Bose Intranet using HTML, Microsoft FrontPage, and Adobe PageMill.
- Provided technical support for the Document Design and Development Department including hardware, operating system, and software troubleshooting; knowledge of software limitations and capabilities; assisting with the file backup system; and recommending software for particular projects.

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**EDUCATION**

Bachelor of Music (cum laude)—dual major in Sound Recording Technology and Music Business, **University of Massachusetts Lowell**, 1993

Master of Liberal Arts in Information Technology—major in Digital Media Arts and Sciences, **Extension School, Harvard University**, in progress